

TELEMEDICINE REPORT

H1 2024

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TELEMEDICINE H1 2024 KEY TRENDS

M&A RECOVERS, FUNDRAISING STABILIZES, VALUATIONS REMAIN BELOW COVID-19 PEAK

Main Trends

Recovering M&A activity	Telemedicine M&A activity increased during H1 2024, with 28 deals compared to 22 in H1 2023 and 20 in H2 2023. In H1 2024, the US represented a larger proportion of telemedicine M&A activity, completing 20 deals (71% of total deals) compared to 13 deals (60% of total deals) in H1 2023
	Main rationales for M&A transactions were integrations from external players such as insurance and healthcare companies and product offering reinforcements from Telemedicine players
Fundraising activity stabilizes	Fundraising activity in H1 2024 has decreased by 10% compared to H1 2023, with only 109 deals completed in the first semester but still increased by 30% compared to H2 2023. The US were the most active with 84 deals recorded during the period, representing over 77% of the fundraising number
	While still predominant, Seed and Early-stage fundraising activity slightly decreased in proportion. More mature fundraisings, such as growth and expansion investments, increased, already reaching the total level of 2023
	It's worth emphasizing that the telemedicine sector accounts for €102.2bn worldwide, a mere 0.02% of the global healthcare market
Challenging telemedicine	The Drake Star telemedicine index ⁽¹⁾ declined by 20.7% in H1 2024, underperforming the NASDAQ (17.8%) and S&P 500 (14.5%)
environment	Investors favored profit-centric companies with strong fundamentals, showing a conservative investment trend. Consequently, weaker telemedicine entities lagged behind

Notes: ⁽¹⁾ Drake Star telemedicine index gathers public telemedicine companies on a global basis. "Drake Star telemedicine index" is not a fund. The "index" is a number of global public telemedicine companies Drake Star tracks. The full list of companies included in the "index" is available on page 17. This report is published solely for informational purposes and is not to be construed as an offer to sell or the solicitation of an offer to buy any security. The information herein is based on sources we believe to be reliable but is not guaranteed by us and we assume no liability for its use. Any opinions expressed herein are statements of our judgment on this date and are subject to change without notice. Source: Pitchbook, Capital IQ, Drake Star proprietary research, Fortune Business Insights, Trecento AM

Comments

- In this document, we provide a H1 2024 update to the Drake Star European & US telemedicine report
- M&A activity in the first half of 2024 remained low due to a lack of consolidators and a continued focus on local markets. However, it stabilized compared to 2023, driven by an acceleration of M&A activity in the US
- Despite venture capitalists still facing liquidity crunch, telemedicine fundraising activity also stabilized compared to 2023 after several years of slowdown following the COVID 19 pandemic
- Since COVID-19, listed telemedicine valuations have sharply declined and remain low, with companies in the Drake Star Telemedicine Index trading at 2.7 times revenue, down from the historical average of 4.0 times (excluding the COVID-19 valuation spike)
- The telemedicine sector is currently undergoing a significant restructuring phase, weeding out non-profitable companies like Babylon Health and forcing others to reorganize, such as Teladoc, whose founder, Jason Gorevic, stepped down in April 2024



LAWRENCE GIESEN Partner at Drake Star

"During the COVID-19 pandemic, telemedicine valuations peaked due to the urgent need for remote healthcare. Currently, valuations aim to capture the market's potential, which remains fragmented with many start-ups emerging. Revenue growth is limited by the number of telemedicine consultations the population can support, so operators focus on gross margin and profitability. High capital expenditure is needed for technological updates. No global consolidator has emerged yet, and M&A activity is mainly techdriven or for geographic expansions, but transactions remain small"



TELEMEDICINE H2 2024 KEY TRENDS

TECHNOLOGY ADVANCES & NEW MARKET OPPORTUNITIES SET TO DRIVE RAPID EVOLUTION

Main Trends

AI integration	Advancements in AI and data analytics enable healthcare practitioners to integrate diagnostics, risk prediction, and personalized treatment planning with increased accuracy and automation These capabilities will be crucial to address future healthcare challenges such as healthcare staff shortage, increasing need for remote chronic care management and healthcare cost reduction
Telemedicine regulation implementation	Regulatory changes of telemedicine activities are being implemented and set permanently among many countries such as the US, UK and EU countries to balance the flexibility introduced during the COVID-19 pandemic with the need for appropriate safeguards These regulatory changes will integrate telemedicine more deeply into healthcare systems
New markets emergence	Telemedicine is no longer limited to general medicine and is expanding into specialized medical fields such as telesurgery, telepsychiatry, and teleophthalmology. These developments in specialized care help remove geographical barriers and access to medical specialists This expansion will create new market opportunities for telemedicine solution providers, allowing them to develop new products and services

Comments

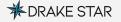
- Over the medium to long term, we believe that investors will draw their attention towards return on investment, i.e., profitability of telemedicine platforms to cash out the prior investments to help companies grow
- New regulations implementation should bring more certainties to the telemedicine market, enabling investors to make informed assessments of companies' growth potential, thereby stabilizing valuations soon
- The accelerated US deal activity observed during H1 2024 might present a weak signal hinting at similar trends that will materialize in Europe by late 2024 or early 2025
- The continued emergence of innovative telemedicine start-ups driven by the integration of AI technology and the expansion of telemedicine into specialized medical field should provide investors with attractive investment opportunities
- Overall, we believe that highly fragmented and busy market coupled with difficult economic environment should present an opportunity for leading telemedicine players and investors to consolidate the market by acquiring innovative start-ups struggling to raise capital and meet increased demand from healthcare providers for unified solutions



CHRISTOPHE MORVAN Managing Partner at Drake Star

"Looking ahead, The telemedicine market is set to undergo rapid evolution as technology advances and new market opportunities emerge. Permanent regulations enacted by government bodies after the temporary measures set during Covid-19 are likely to shape the trajectory of telemedicine, reducing speculation for investors and confirming the discreet recovery in deal activity observed in this first semester."

Source: Devabit, BCG, Emerline, Drake Star research



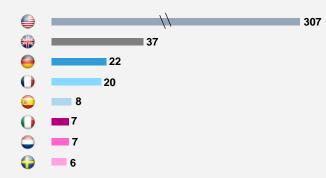
M&A TRANSACTIONS H1 2024 KEY TRENDS

TELEMEDICINE M&A ACTIVITY REMAINS LOW BUT SHOWS SIGNS OF A POTENTIAL REBOUND IN H1 2024

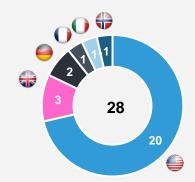
NUMBER OF M&A TRANSACTIONS IN TELEMEDICINE

108 US Europe 68 60 80 46 44 42 35 5(28 29 30 21 14 4 2015 2016 2017 2018 2019 2020 2021 2022 2023 H1 2024

LEADING COUNTRIES BY NUMBER OF TRANSACTIONS, (2015-2023)



TRANSACTIONS PER COUNTRY, H1 2024

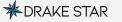


NUMBER OF M&A TRA

• During the first half of 2024, M&A activity in the telemedicine sector within the EU and US remained low, with only 28 deals recorded. However, this represents an improvement compared to the 22 deals completed in H1 2023 and marks a 40% increase from H2 2023, indicating a potential rebound in the M&A activity

- The majority of these deals occurred in the US, accounting for over 71% of the total deal flow. This marks a reversal last year first semester's trend, which showed an increasing proportion of EU deals in H1 2023. Only 8 telemedicine M&A deals were recorded in Europe in H1 2024
- In the first half of 2024, the standout deal was the acquisition of Cloudbreak Health, a leading video-focused language interpretation service provider, by GTCR, a leading US private equity firm for €166m
- In Europe, the UK and Germany were the only countries to record multiple deals, while France, Italy, and Norway each recorded only one deal. The deals in the UK were driven by Axa and its subsidiary, PPP Taking Care, which respectively acquired Healthcare Business Solutions (UK) and Technicare
- Overall, M&A transactions in the first half of 2024 have been driven by the historically most active countries in telemedicine M&A activity, including the US, UK, France, Germany, and Italy

Source: Pitchbook



Comments

SELECTED H1 2024 RELEVANT M&A DEALS

TARGET	SUBSECTOR	COUNTRY	AMOUNT	ACQUIRER	DATE
edenhealth	Remote consultation / Specialty care		N.A	CENTIVO.	May-2024
O QorumPartners	Remote patient monitoring		N.A	SOLUTIONS	Apr-2024
PILL CLUB	Remote pharmacy		N.A	TWENTY EIGHTY	Apr-2024
CLOUDBREAK	Remote consultation		€165.9m	GTCR	Mar-2024
technicare	Remote patient monitoring		N.A	PPP Taking Care	Mar-2024
K HBS	Remote consultation / Clinician selection/ e-booking tools		N.A	AXA	Feb-2024
Confrere.	Remote consultation		N.A	compodium	Feb-2024
EYECARE LIVE.	Remote consultation / e-booking tools		N.A	O Visibly	Jan-2024
BRIGHT·MD	Remote consultation		N.A	98point6.	Jan-2024

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FOCUS ON US & EU M&A DEALS IN THE TELEMEDICINE MARKET, H1 2024



Notes: ⁽¹⁾ Drake Star did not act as a financial advisor for the transactions in this report if not stated otherwise ⁽²⁾ Total funding raised to date

⁽³⁾ Key shareholders of the acquired company at the time of the transaction



FOCUS ON US & EU M&A DEALS IN THE TELEMEDICINE MARKET, H1 2024



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FOCUS ON US & EU M&A DEALS IN THE TELEMEDICINE MARKET, H1 2024



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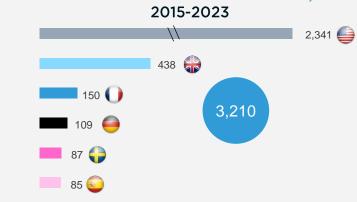


FUNDRAISING H1 2024 KEY TRENDS

THE US REMAINS THE POWERHOUSE OF TELEMEDICINE FUNDRAISING

Comments

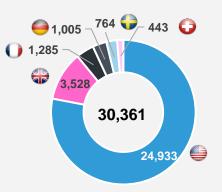
- The United States remains the most dominant country in telemedicine fundraising activity, with over 2,341 fundraisings completed between 2015 and 2023. In the same period, the five most active European countries combined have completed 869 fundraisings. The UK is still the second most active country in the telemedicine sector, totaling more fundraisings than the rest of the top five EU countries combined
- In terms of funds raised, the US and the UK remain the uncontested leaders in the telemedicine sector, having raised respectively €24.9Bn and €3.5Bn. However, Germany is slowly catching up, having raised more than €1 billion over the last years. Historically, Germany was late to telemedicine, legislating in favor of it only in 2015
- In H1 2024, there were 109 global fundraising events, with the U.S. dominating the telemedicine sector, accounting for over 95% of the disclosed amount raised, totaling €834m
- The EU's proportionate share of number of fundraising deals decreased from 28% in 2023 to 21% in H1 2024



TELEMEDICINE'S LEADING COUNTRIES

BY NUMBER OF FUNDRAISINGS,

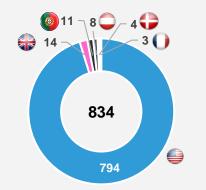
TELEMEDICINE'S LEADING COUNTRIES BY TOTAL AMOUNT RAISED AND DISCLOSED, 2015-2023 (IN €M)



NUMBER FUNDRAISINGS PER COUNTRY, H1 2024



H1 2024 (IN €M)



Source: Pitchbook



FUNDRAISING H1 2024 KEY TRENDS

FUNDRAISING ACTIVITY STABILIZES, WITH INCREASED GROWTH INVESTMENTS

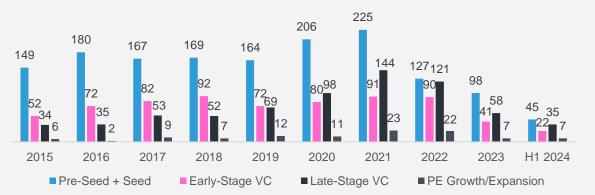
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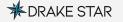
- In Europe and in the US, investments in H1 2024 amounted to 109, representing a significant 10% year-on-year drop in fundraising activity. However, the number of fundraising increased by 30% compared to H2 2023, which recorded 84 fundraisings
- Europe's fundraising activity has dropped during H1 2024 with only 25 fundraisings recorded during the H1 2024 period, accounting for 23% of the deals in the US & EU versus 28% in 2023
- Over the past three years, fundraising activity in the telemedicine sector has experienced a steady decline. This trend can be attributed to the surge in activity during the COVID-19 pandemic and the subsequent increase in interest rates in 2023
- While pre-seed and seed investments continue to dominate in 2024 in both Europe and the US, they have suffered from a significant 17% decrease. Early investments (seed and early-stage VC) now account for 61% of total investments, down from 68% in 2023. In contrast, growth investments nearly doubled in H1 2024, reaching 7 deals compared to 4 in H1 2023, indicating that investors are potentially starting to shift their focus on more mature companies

483 395 360 320 317 311 289 241 204 246 109 201 84 2015 2016 2017 2018 2019 2020 2021 2022 2023 H1 2024 ■ Europe ■ US

NUMBER OF FUNDRAISINGS IN TELEMEDICINE

TELEMEDICINE'S FUNDRAISING LANDSCAPE BREAKDOWN BY INVESTMENT TYPE IN EUROPE & US





SELECTED H1 2024 RELEVANT FUNDRAISING

COMPANY	SUBSECTOR	COUNTRY	AMOUNT	LEAD INVESTOR(S)	DATE
XUND	Symptom checker	\bigcirc	€8.0m	MMC MassMutual	Apr-24
accuhealth.	Remote patient monitoring solutions		€183.8m		Mar-24
-{> phlo°	Remote pharmacy	*	€10.5m	par equity	Mar-24
TonicApp.	Remote consultation	ø	€10.9m	Blue Crow	Mar-24
🥑 tດva	Specialty care		€18.5m	CATALYST	Mar-24
HealthSnap	Remote patient monitoring solutions / online consultation		€23.2m	SANDS CAPITAL	Feb-24
ADVANTIA H E A L T H	Remote consultation / Clinician selection/ e-booking tools		€75.3m	N.A	Jan-24
* vita health	Remote consultation / Clinician selection/ e-booking tools		€20.5m	♦ CVS Health.	Jan-24
casana	Remote patient monitoring solutions		€36.6m	MORNINGSIDE	Jan-24



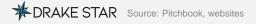
FOCUS ON US & EU FUNDRAISINGS IN THE TELEMEDICINE MARKET, H1 2024



March 28th, 2024 | London, United Kingdom

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FOCUS ON US & EU FUNDRAISINGS IN THE TELEMEDICINE MARKET, H1 2024



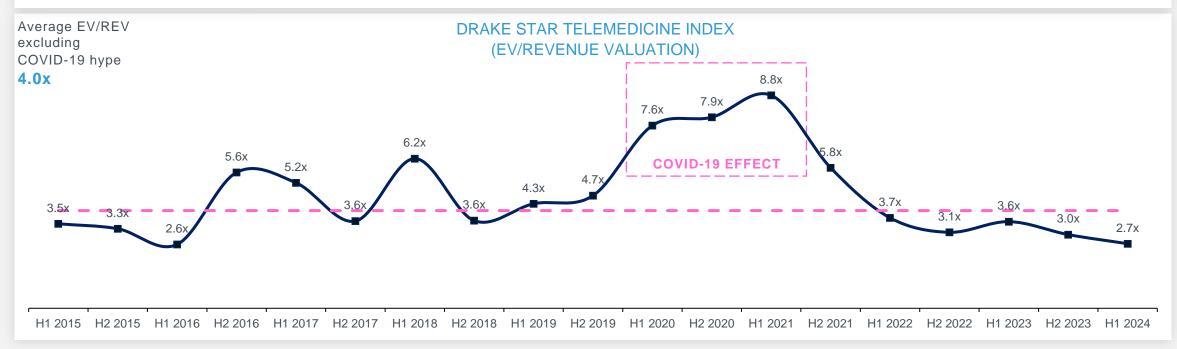
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TELEMEDICINE SECTOR FACES VALUATION ADJUSTMENTS AMID POST-COVID LANDSCAPE

- In the first 6 months of 2024, valuation multiples decreased by 25% compared to H1 2023. EV/Revenue multiples of listed companies from the Drake Star Telemedicine Index went from 3.6x to 2.7x, reaching their lowest level in 8 years. This is the consequence of a decrease in activity and operational results following the deceleration of the COVID-19 pandemic and central banks austerity. As the telemedicine sector stabilizes and the market matures, the maximum EV/Revenue multiple has dropped from 12.6x to 9.2x
- At the height of the COVID-19 pandemic, telemedicine's value skyrocketed as it became the primary mode of healthcare delivery, exceeding initial expectations. However, as restrictions eased, many patients
 returned to in-person appointments, leading to an oversupply of telemedicine services driven by substantial crisis-era investments. This has led to market consolidation and a shift towards later-stage venture
 capital investments
- With central banks increasing interest rates and liquidity tightening in the capital market, telemedicine valuations have been affected, resulting in decreased valuation multiples and heightened profitability expectations from venture capitalists. Consequently, the investment community is in a wait-and-see mode, closely observing the post-pandemic trajectory of the telemedicine sector

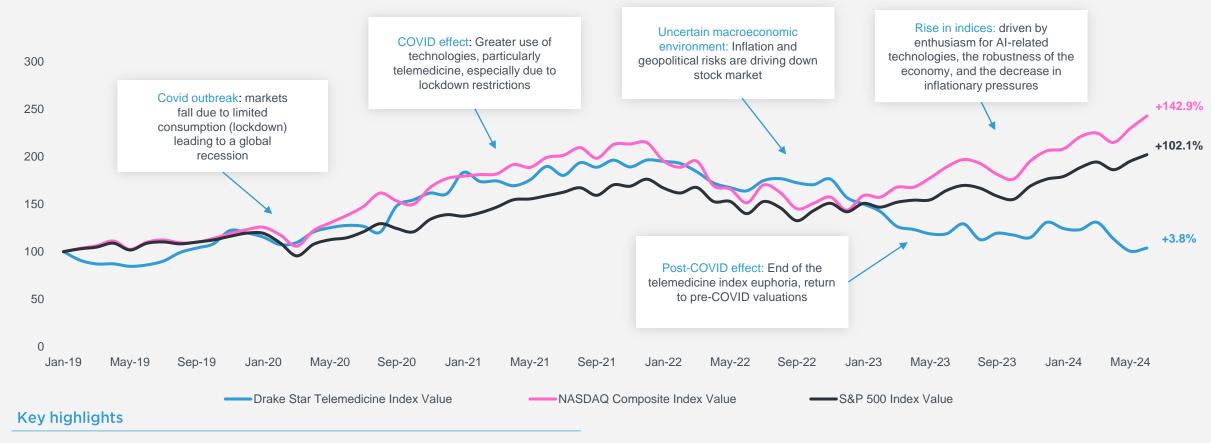


Notes: Only the EV/Revenue of the telemedicine index components ranging from x.1 to 25x were considered

Drake Star telemedicine index gathers public telemedicine companies on a global basis. "Drake Star telemedicine index" is not a fund. The "index" is a number of global public telemedicine companies Drake Star tracks. The full list of companies included in the "index" is available on page 17. This report is published solely for informational purposes and is not to be construed as an offer to sell or the solicitation of an offer to buy any security. The information herein is based on sources we believe to be reliable but is not guaranteed by us and we assume no liability for its use. Any opinions expressed herein are statements of our judgment on this date and are subject to change without notice.

* DRAKE STAR Source: Capital IQ, Drake Star Research

TELEMEDICINE COMPANIES UNDERPERFORM BUT PRESENT REBOUND OPPORTUNITIES

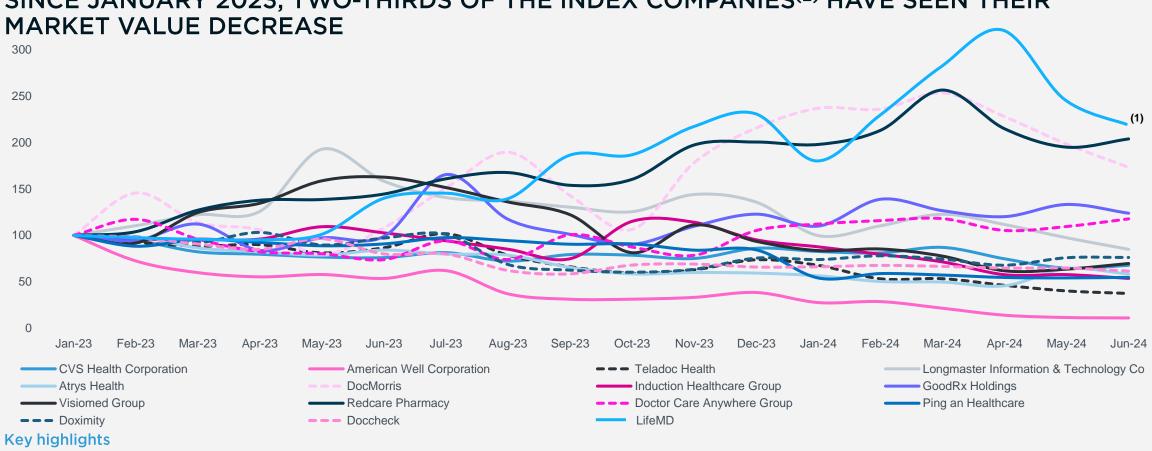


- While the three indices were tracking together until January 2023, the telemedicine index has since dropped by 30.8% whereas the NASDAQ and the S&P 500 have increased by 52.7% and 34.0% respectively
- This shortfall is primarily due to the significant decline of its largest market cap component, CVS Health which has dropped by 32.3% since January 2023

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Source: Capital IQ as of Jun





SINCE JANUARY 2023, TWO-THIRDS OF THE INDEX COMPANIES⁽²⁾ HAVE SEEN THEIR

- On the 15 listed companies included in the index, only 5 recorded a positive stock performance on the 18-month period: Life MD (+376.5%), RedCare Pharmacy (+103.9%), DocMorris (+73.4%), GoodRx (+23.9%) and Doctor Care (+17.8%)
- The average change in these indices over the period is +11.4%, pulled up by the cited values
- The median stands at -30.2% (69.8 on a base of 100)

Notes: (1)The LifeMD chart is not to scale, as its index has increased by more than 376% over the period, peaking at over 690% in April 2024

⁽²⁾ There are three changes with the initial Drake Star telemedicine index: (a) the withdrawal of Pharmasimple SA because of bankruptcy and suspension of listing; (b) the withdrawal of Babylon Holding which recently got bought by Emed. Com Technologies Limited; (c) the withdrawal of 1Life Healthcare, Inc. because of its sale to Amazon

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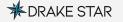
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PROFITABILITY STILL LOW BUT EXPECTED TO RISE FOR TELEMEDICINE INDEX COMPANIES

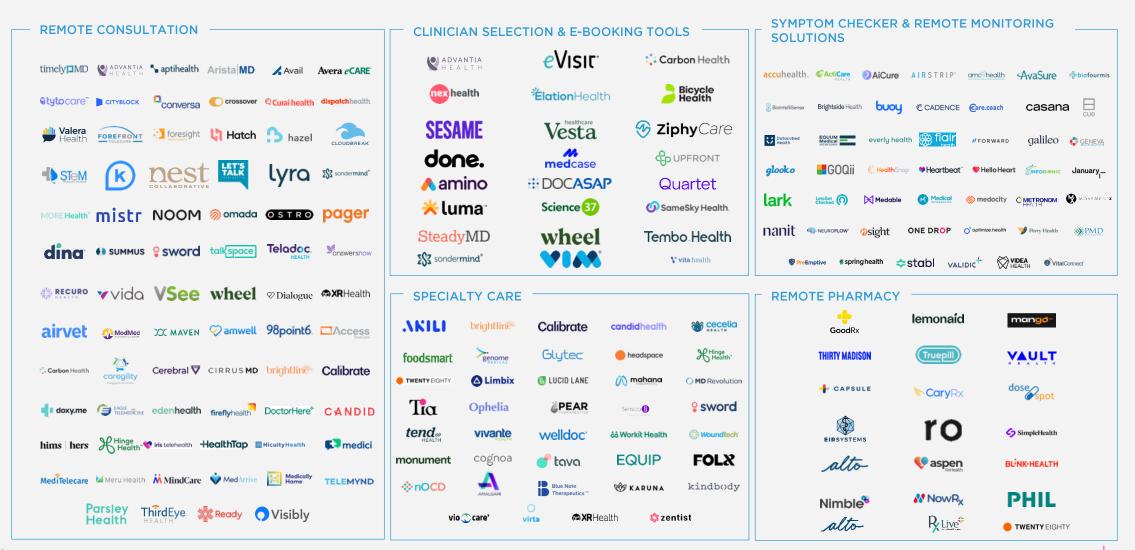
COMPANY	MARKET		REVENUE		EBITDA		EBITDA MARGIN		TEV/REVENUE		TEV / EBITDA						
CAP		FY2023	FY2024	FY2025	FY2023	FY2024	FY2025	FY2023	FY2024	FY2025	FY2023	FY2024	FY2025	FY2023	FY2024	FY2025	
CVS Health	72,232	136,440	322,637	345,243	361,754	16,682	16,235	17,873	5%	5%	5%	0.4 x	0.4 x	0.4 x	8.2 x	8.4 x	7.6 x
Teladoc Health	4,760	4,062	386	441	479	121	165	229	31%	37%	48%	n.m.	9.2 x	8.5 x	33.6 x	24.6 x	17.7 x
GoodRX	2,665	2,830	679	754	826	61	239	274	9%	32%	33%	4.2 x	3.8 x	3.4 x	46.7 x	11.9 x	10.3 x
Redcare Pharmacy	2,435	2,488	1,799	2,386	2,918	14	71	117	1%	3%	4%	1.4 x	1.0 x	0.9 x	n.m.	35.1 x	21.3 x
Teladoc Health	1,638	2,097	2,354	2,484	2,574	42	341	389	2%	14%	15%	0.9 x	0.8 x	0.8 x	n.m.	6.1 x	5.4 x
Ping An Healthcare	1,494	1	596	691	794	(79)	(42)	(15)	n.m.	n.m.	n.m.	0.0 x	0.0 x	0.0 x	n.m.	n.m.	n.m.
DocMorris	749	986	1,042	1,230	1,665	(70)	(22)	35	n.m.	n.m.	2%	0.9 x	0.8 x	0.6 x	n.m.	n.m.	28.2 x
Longmaster	444	414	58	n.a.	n.a.	12	-	-	21%	-	-	7.2 x	n.a.	n.a.	34.8 x	n.a.	n.a.
Atrys Health	274	486	206	220	237	14	46	52	7%	21%	22%	2.4 x	2.2 x	2.1 x	35.1 x	10.5 x	9.3 x
LifeMD	273	261	138	192	238	(12)	18	29	n.m.	9%	12%	1.9 x	1.4 x	1.1 x	n.m.	14.4 x	8.9 x
American Well	112	(152)	234	244	303	(204)	(148)	(58)	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	0.7 x	1.0 x	2.6 x
Visiomed	62	68	14	n.a.	n.a.	2	-	-	14%	-	-	4.9 x	n.a.	n.a.	35.8 x	n.a.	n.a.
DocCheck	43	27	53	n.a.	n.a.	7	-	-	14%	-	-	0.5 x	n.a.	n.a.	3.7 x	n.a.	n.a.
Doctor Care Anywhere	16	19	44	53	77	(9)	0	8	n.m.	0%	11%	0.4 x	0.4 x	0.2 x	n.m.	n.m.	2.3 x
Induction Healthcare	13	9	15	17	n.a.	(9)	0	-	n.m.	2%	-	0.6 x	0.5 x	n.a.	n.m.	24.5 x	n.a.

MIN	0.0 x	0.0 x	0.0 x	0.7 x	1.0 x	2.3 x
AVERAGE	2.0 x	1.9 x	1.8 x	24.8 x	15.2 x	11.4 x
MEDIAN	0.9 x	0.8 x	0.8 x	34.2 x	11.9 x	9.1 x
MAX	7.2 x	9.2 x	8.5 x	46.7 x	35.1 x	28.2 x

Source: Capital IQ



UPDATED MAPPING OF THE US TELEMEDICINE MARKET



UPDATED MAPPING OF THE EUROPEAN TELEMEDICINE MARKET





TELEMEDICINE REPORT

H1 2024 UPDATE

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